



*Code of
Conduct*

*Causeway
Tennis & Bowls
Club*

This code of conduct outlines the expected standards of behaviour for all members, visitors, guests and participants at the Causeway Tennis and Bowls Club. By adhering to these principles, we ensure a safe, positive, inclusive and enjoyable environment for everyone.

Dignity: The Causeway Tennis and Bowls Club is committed to fostering an environment where every individual feels valued and respected. All members are expected to uphold the dignity of themselves and others, treating everyone with courtesy and politeness. This includes refraining from any form of harassment, intimidation, bullying, aggression or discrimination based on age, gender, race, religion, sexual orientation, disability or any other characteristic. We encourage a culture of empathy and understanding where differences are embraced and celebrated.

Respect for others: Mutual respect for others is a cornerstone of our Club. This means acknowledging and appreciating the diverse backgrounds, skill levels and perspectives of all members. Show consideration for fellow players, opponents, and staff, both on and off the courts and greens. This includes

- listening attentively when others are speaking,
- avoiding interruptions and aggressive behaviour,
- respecting personal boundaries and privacy,
- being mindful of general conduct to avoid disturbing others.

Fair play: Fair play is essential to the spirit of both tennis and bowls. All members are expected to adhere to the rules of the game, always demonstrating honesty and integrity. This includes

- playing by the established rules and regulations of Tennis Ireland and Bowls Ireland
- accepting officials' decisions without argument
- being gracious in both victory and defeat.
- avoiding any actions that could be construed as cheating, poor gamesmanship or unsporting conduct.

Social media etiquette: Our club values its reputation and the privacy of its members. When using social media members are expected to exercise good social media etiquette and uphold the club's values. This includes

- refraining from using a mobile phone on court unless in an emergency
- refraining from posting any content that is derogatory, offensive, discriminatory or could bring the Club or its members into disrepute
- respecting the privacy of other members by not sharing personal information or images without their explicit consent
- avoiding the posting of confidential club information
- representing the club positively and constructively in all online interactions.

Remember that what you post online can have real world consequences.

Responsibility: Every member shares a responsibility for the wellbeing of the club and its community, and for the environment. This includes

- taking care of property, including equipment, courts and greens
- reducing waste, recycling where possible, saving energy and helping to maintain the cleanliness of the club premises
- reporting any damage or maintenance issues promptly
- adhering to club policies and procedures, including booking systems and court usage guidelines

- being accountable for your own actions and their impact on others
- contributing positively to the club atmosphere and offering assistance where needed
- ensuring the safety of yourself and others, especially in relation to the use of facilities and equipment.

Professionalism: We encourage a high degree of professionalism in all club related interactions. This means

- being punctual for games, training sessions and club events
- communicating effectively and respectfully with fellow members, opponents and club management
- dressing appropriately for the sport and club environment and wearing proper footwear on courts / greens
- maintaining a positive attitude and demeanour even in challenging situations
- addressing any concerns or grievances through appropriate club channels in a calm and constructive manner.

First aid kits, a defibrillator and emergency contacts are available on-site.

Smoking and vaping are not permitted on the premises.

This code of conduct serves as a guide for all members of the Causeway Tennis and Bowls Club. By upholding these principles, we can ensure a thriving and enjoyable environment for everyone involved. Breaches of this code may result in disciplinary action, including verbal warnings, suspension or termination of membership, depending on the severity of the incident.